

COMPANY PROFILE

THOMAS-KRENN.AG

CUSTOM SERVER & STORAGE SYSTEMS

A modern, multi-story office building with a prominent rust-colored metal facade. The building features large glass windows and a clean, industrial design. The sky is a mix of blue and pink, suggesting a sunset or sunrise. In the foreground, there is a paved road with a cobblestone curb and some greenery.

THOMAS
KRENN®



Foreword

Today, digital infrastructures are business-critical. They must be reliable, secure, and flexible — while also offering long-term predictability.

For over 20 years, we at Thomas-Krenn.AG have been developing and manufacturing custom server and storage systems based on the “build-to-order” principle. Our goal is not to provide off-the-shelf solutions, but rather IT that precisely meets our customers’ requirements.

We see ourselves not only as a manufacturer, but also as a partner. Personalized consulting, technical expertise, and clear processes form the foundation of our daily work.

This brochure provides you with an insight into our company, our values, and our solutions — and shows what Thomas Krenn stands for today and in the future.

Christoph Maier
CSO

Hans-Georg Reichl
CFO

Thomas Frei
COO



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SERVERPOWER from the Bavarian Forest

Thomas-Krenn AG was founded in 2002 with a clear vision:
to make custom server systems available in a simple, transparent, and precisely tailored manner.

Today, we are an established manufacturer of custom server and storage solutions, with development, manufacturing, and testing all based in Germany. Our name stands for high-quality hardware built to order.

As a solutions provider, we support our customers in hardware-related development projects, custom contract manufacturing, product refinement, and logistics—reliably and in a spirit of partnership.



We Make the Difference

At Thomas-Krenn, you don't just get high-quality server hardware. You also benefit from comprehensive, end-to-end support—from professional consultation upfront, through implementation and installation services provided by our presales department, to our support services. We're here for you whenever you need us.

- Everything from a single source
- Personalized consulting, including on-site visits
- Presales Consulting
- Co-Managed Services for implementation support
- Custom solutions for specific requirements
- Optional 24/7 service and support
- Pre-installation & configuration
- Custom hardware branding

Our services are designed to simplify IT projects, reduce risks, and specifically alleviate the workload on internal IT teams.



Learn more at
[thomas-krenn.com/
usp_en](https://thomas-krenn.com/usp_en)

We are always there for our customers and want to share our experience and knowledge with them. Our in-house Thomas-Krenn Wiki was created out of this desire to always offer our customers the best possible solution for their needs.



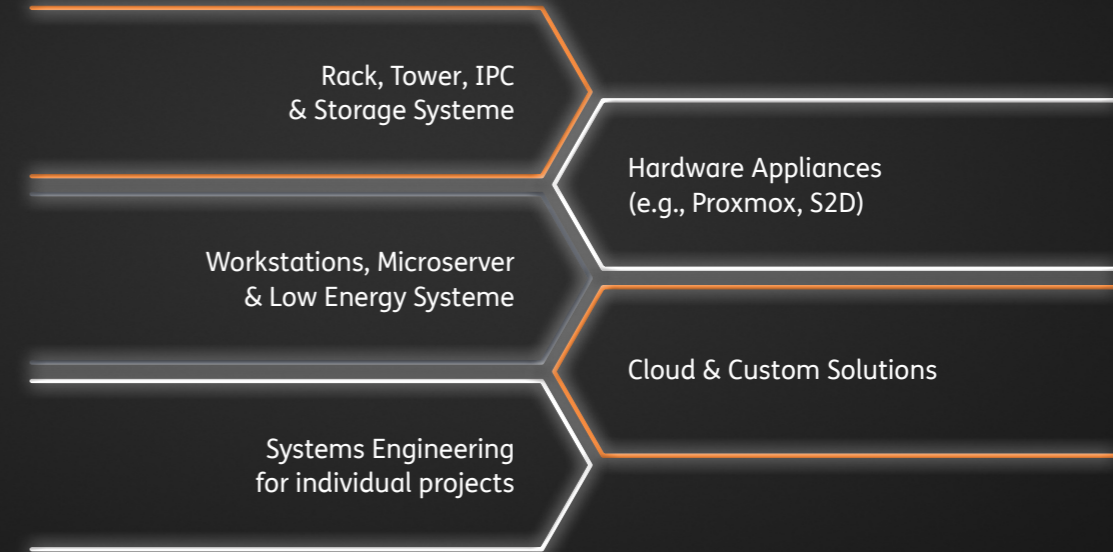
Our Portfolio

Our portfolio includes custom server and storage systems designed to meet a wide range of requirements and applications. The focus is not on the individual product, but rather on tailoring the hardware precisely to the specific application.

All systems are configured, manufactured, and tested according to the build-to-order principle. This results in solutions that can be flexibly adapted to existing IT environments and can be reliably deployed in both traditional business settings and specialized application scenarios.



Product Categories at Thomas-Krenn:



Learn more at thomas-krenn.com/portfolio_en

Quality & Environmental Management

For us, quality is not a single step in the process, but an ongoing commitment. At Thomas-Krenn.AG, it begins with the analysis of requirements and continues consistently through configuration, manufacturing, and testing. Each system is built individually and thoroughly tested in our in-house test laboratory before shipment to ensure reliable and stable operation.

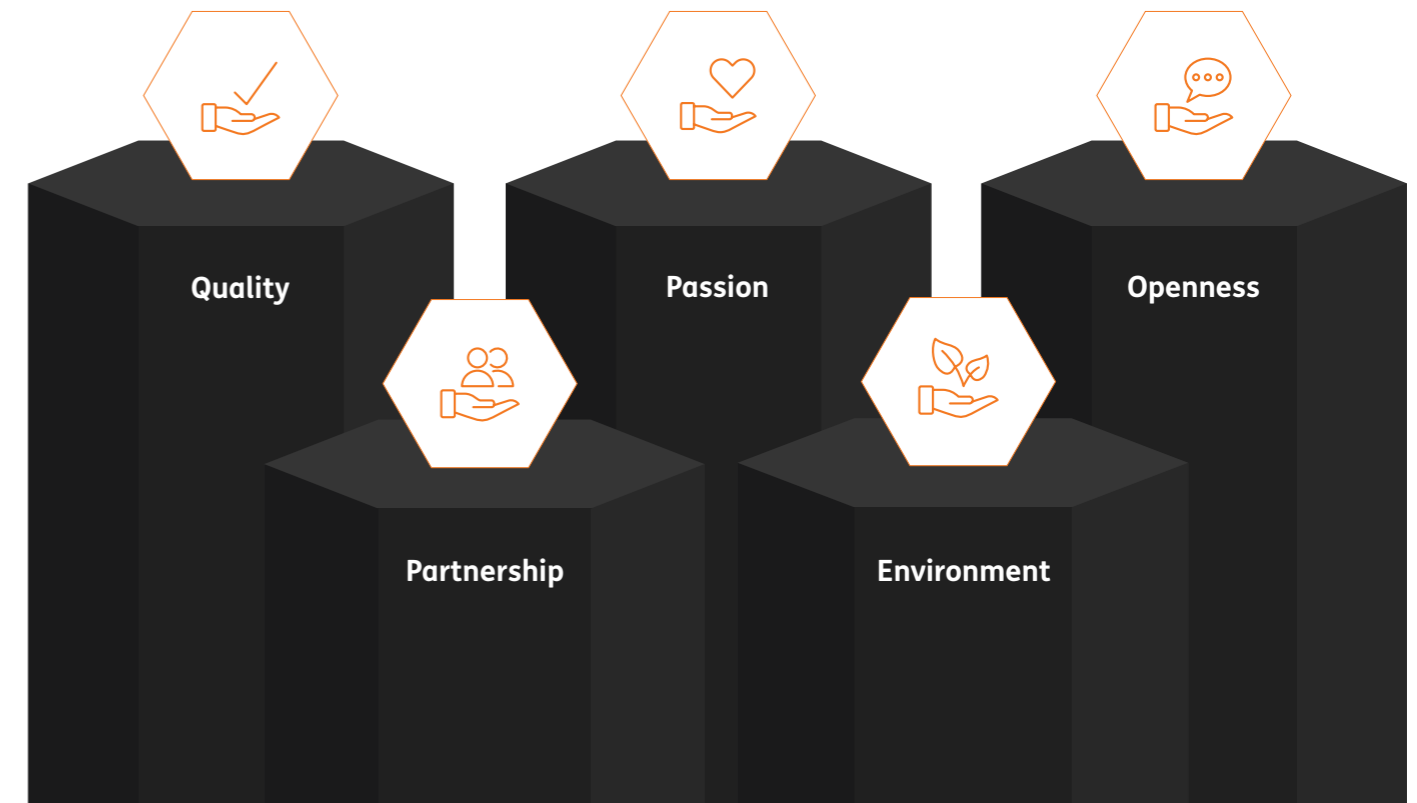
Our quality assurance is based on clearly defined processes, clearly assigned responsibilities, and comprehensive documentation. We do not rely solely on manufacturer specifications, but test all components for compatibility, stability, and performance. Production takes place in specialized, ESD-protected areas under controlled conditions. This commitment is supported by certified management systems that are regularly audited by independent bodies such as TÜV Süd—including ISO 9001 for quality management, ISO 14001 for environmental management, and ISO/IEC 27001 for information security management. The result is durable IT systems that offer our customers long-term security and predictability.



Our Values

Growth and technological progress require a stable foundation. For us at Thomas-Krenn.AG, there are five core values that guide our daily actions and shape our decisions.

These values are not just a mission statement on paper, but an integral part of our corporate culture—in our interactions with customers, partners, and employees.



Quality Assurance

Top Quality Through Optimal Conditions

- **Manufacturing in a specialized ESD-safe area:** Ensuring a shielded production environment through strict controls and specialized equipment.
- **Strict ESD safety measures for employees:** All team members are equipped with high-quality ESD shoes and wristbands to prevent electrostatic discharges.
- **Mandatory ESD Testing Procedures:** Systematic and regular performance of ESD tests to ensure compliance with the highest safety standards.
- **Continuous renewal of the ESD protective layer:** Regularly updating the ESD safety layer in the production area to ensure optimal protection at all times.
- **Controlled humidity for maximum product quality:** Optimizing humidity levels in the production area to create ideal conditions for manufacturing.
- **Adequately sized work areas for comprehensive quality control:** Spacious testing areas allow for a thorough inspection of each product to meet the highest quality standards.



Sustainability

At Thomas-Krenn, sustainability is an integral part of our business operations. In the IT sector, this means designing and operating high-performance systems in a way that ensures resources are used efficiently and deployed effectively over the long term.

Our approach is guided by the “three pillars of sustainability”—economy, ecology, and social responsibility. The goal is to combine responsible action with economic soundness and to support the sustainable operation of IT infrastructures.



Learn more at thomas-krenn.com/sustainability



Systems Engineering

We have established our Systems Engineering division for customers with highly specialized projects. From planning through the creation of prototypes and samples to the manufacturing of servers, we support you every step of the way throughout your project.

What would you like?

- Innovative Hardware Solutions
- Custom Enclosure and Component Design
- Branding, Printing, and Coating
- Daily-Updated Image Installation
- Comprehensive OEM/ODM Services
- And much more!

Bernhard Seibold
Vice President
Product Management



Aaron Kopp
Team Leader
Systems Engineering

Custom Hardware

At Thomas-Krenn.AG, we focus on the individual needs of our customers. In addition to a comprehensive selection of standardized server and storage systems, our Systems Engineering department enables us to provide our customers with specialized custom solutions. Depending on their requirements, we develop and implement server hardware that we tailor together for specific application scenarios.

Whether it's specially shaped enclosures, custom I/O ports, rugged chassis for demanding environments, or extra-reliable systems for specific mobility or usability challenges—we create solutions based on our customers' specific specifications. In doing so, we draw on our deep industry expertise and years of experience to adapt and enhance proven hardware for virtually any conceivable application.



**CUSTOM
HARDWARE**



Learn more at
[thomas-krenn.com/
custom_en](https://thomas-krenn.com/custom_en)

Unique Design

Our state-of-the-art UV printer allows us to achieve this maximum level of customization. We use it to put your very own stamp on your product. Best of all: the innovative UV-LED direct printing technology works on nearly all surfaces. So we can not only give your hardware components a unique look, but also print on everything from cardboard to plastics. Boost your brand recognition, stand out from the crowd, and create that “wow” factor—let us customize your products and packaging. We’ll make any request a reality, no matter how original!



Process



Facts & Figures

The 2025 fiscal year reflects the development of Thomas-Krenn AG in all its facets. The following key figures summarize key personnel and business data and provide a structured overview of the company over the past year.

They illustrate both the composition and development of our team as well as key financial metrics, thereby highlighting how Thomas-Krenn positioned itself in 2025. Clearly visualized and distilled to the essentials, the figures enable a fact-based assessment—without explanation, yet highly informative.

Over
98 million euros
Revenue

13.793
assembled servers

1.616
new Customers

23
Countries Served

260
Employees

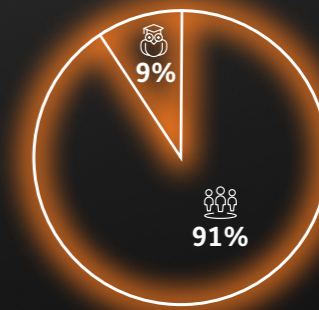
41
New Hires

35 Jahre
Ø Age

92%
Adoption rate



Gender Distribution



Apprenticeship Rate

Customer Feedback

Our customers are our partners. Without their feedback, we would miss out on valuable insights and opportunities for improvement, and our goal is their complete satisfaction. That's why what they have to say about us is especially important to us. We regularly receive new reviews through the eKomi portal—which are publicly viewable and always transparent. You can read some of these customer reviews here:



4,8 / 5
★★★★★



Learn more at
thomas-krenn.com/ekomi



We received very professional support right from the start. The setup was simple and secure, and delivery was very fast. The company is also very easy to reach by phone. Thank you very much!



This is already the third server delivered by Thomas-Krenn. Everything is top-notch, and their expertise is outstanding. Friendly support and customer service. Everything is great. Time and again, you've won my company over.



From the order to the consultation to the delivery, everything went smoothly. The server fully met our requirements. Delivery was very fast.



The advice, service, and quality of the merchandise were impeccable. The staff was very attentive and friendly. Delivery was extremely fast via UPS. We were completely satisfied and will order from here again.



The pre-purchase consultation was great. I didn't get the impression that they were trying to rush the sale; they took the time needed. The device was delivered quickly and I'm completely satisfied with it.



Very professional product presentation, with a serial number-based link to software, drivers, and support. Fast delivery. Good packaging. I can't think of a way to do it better. I'd be happy to order from them again.



Digital Sovereignty

– Responsibility for Stable IT Infrastructures

As a manufacturer of custom server and storage systems, we see every day just how crucial IT infrastructures are to the economic success and operational agility of companies. At the same time, dependence on a handful of global providers, regulatory requirements, and geopolitical risks are on the rise. IT decisions have thus long since become strategic decisions.

For us, digital sovereignty does not mean isolation, but rather transparency, comparability, and reliability. Europe has high-performance IT, but decision-makers often find it difficult to assess factors such as origin, depth of value creation, security standards, and sustainability aspects. This is precisely where we see a key challenge for the future of European IT infrastructures.

From our perspective, digital sovereignty lays the foundation for investment security, resilience, and long-term predictability. It is not created by individual actors, but through shared standards and coordinated collaboration. As a European manufacturer with development, production, and testing operations in Germany, it goes without saying that we take responsibility beyond our own products and actively support this development.

ITE – European IT Association

– Shaping Digital Sovereignty Together

Based on this vision, we are actively involved in ITE – Verein für IT aus Europa e. V. The association brings together companies, research institutions, the public sector, and IT practitioners to strengthen digital sovereignty in Europe both structurally and economically.

The ITE's goal is to make European IT comparable, trustworthy, and economically viable. To this end, common criteria are developed, collaborations are organized, and a robust network is established. A key tool is the multi-tiered ITE "IT from Europe" seal of quality, which provides transparency regarding origin, value creation, and standards, and offers decision-makers reliable guidance.

For us at Thomas-Krenn.AG, the ITE is an important platform for jointly advancing European IT beyond individual solutions. We view digital sovereignty not as a political buzzword, but as a prerequisite for competitiveness, resilience, and sustainable value creation within the European Economic Area.

Would you like to become a member and actively support IT from Europe?
You can find more information via the QR code.



ITE Verein für
IT aus Europa e.V



Learn more at
ite-verein.eu

EXTRA Computer GmbH

– Your Partner for Business and Industrial IT

EXTRA Computer GmbH, a subsidiary of Thomas-Krenn AG, has been developing, manufacturing, and supplying reliable business IT systems and robust industrial IT solutions for companies since 1989 under its own brands exone®, Calmo®, and Pokini. With the highest quality standards and a passion for every detail, IT products that impress with their flexibility, reliability, and customization are created at the Giengen an der Brenz location. As one of the few PC manufacturers with production facilities in Germany, EXTRA Computer places particular emphasis on quality, supported by a skilled team of 180 employees who work every day to ensure the success of its customers. Through close collaboration with Thomas-Krenn.AG, customers of both companies benefit from an expanded product portfolio and customized IT solutions “Made in Germany.”



Christian Herzog
Managing Director



Learn more at
[extracomputer.de/
unternehmen](http://extracomputer.de/unternehmen)



Our Partner Network

Partnership has always been a top priority at Thomas-Krenn. Whether with our customers, other IT companies, or service providers we work with—we foster a spirit of partnership and communication on an equal footing. As one of our core corporate values, partnership is an indispensable pillar of our company policy.

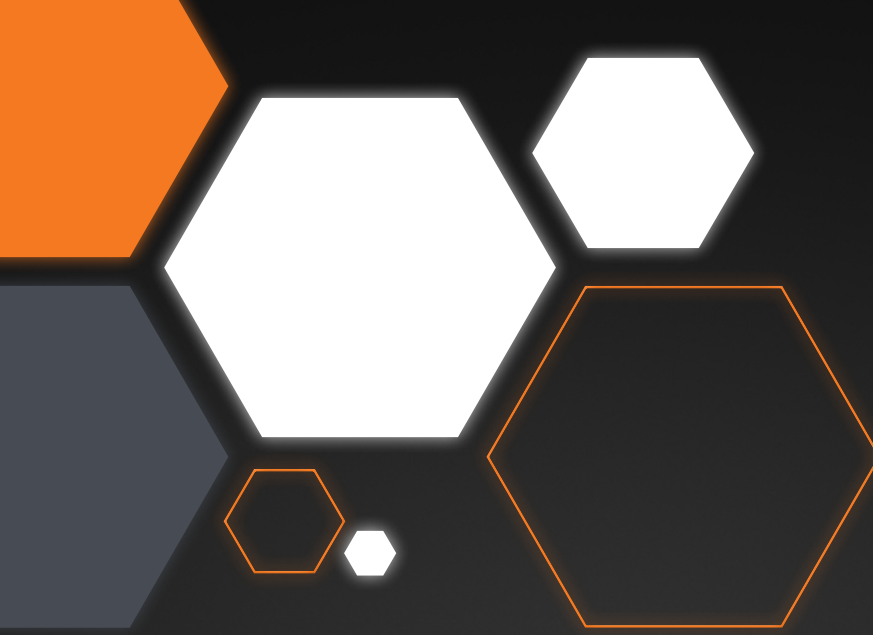
- Special Services
- Special Partner Products
- Collaboration with Various Manufacturers
- Regular Employee Training
- State-of-the-Art Technologies and Products

Partnerships with global market leaders such as Microsoft, VMware by Broadcom, NVIDIA, and AMD, as well as our involvement in the open-source community, ensure that our product lines are always up to date and compatible with all common operating systems and software stacks.



Learn more at
[thomas-krenn.com/
 partner_en](https://thomas-krenn.com/partner_en)





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THOMAS
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IT's people business