

COMPANY PROFILE

THOMAS-KRENN.AG

INDIVIDUAL SERVER & STORAGE SYSTEMS



**THOMAS
KRENN®**

IT's people business



Foreword

Dear readers,

We constantly strive to impress our customers and partners with our quality, expertise and individuality. Find out more on the following pages: What makes us special? What understanding do we have of our daily work? What can you expect from us?

With this brochure, we invite you to get to know us and our work. We wish you an informative read!

Handwritten signature of Christoph Maier in black ink.

Christoph Maier
CSO

Handwritten signature of Hans-Georg Reichl in black ink.

Hans-Georg Reichl
CFO

Handwritten signature of Thomas Frei in black ink.

Thomas Frei
COO



Contents

Foreword	3
Contents	5
SERVERPOWER from the Bavarian Forest	6
We make the difference	8
Our portfolio	10
Quality & environmental management	12
Our values	13
Quality assurance	14
Sustainability	16
Systems Engineering	18
Custom hardware	19
Unique design	20
Facts & Figures	22
Customer feedback	24
EXTRA Computer GmbH	26
Our partner network	28

SERVERPOWER from the Bavarian Forest

Our company began with an idea: a simple, uncomplicated online store for individual server systems. When Max Wittenzellner and namesake Thomas Krenn founded the company in 2002, such stores were still the absolute exception.

And so it happened that a good idea quickly became something more. Today, we are a successful manufacturer of individual server systems with over 20 years of experience. Our name stands for high-quality hardware based on the build-to-order principle. As a solution provider, we are a strong partner for hardware-related development for industry, contract manufacturing, product refinement and logistics.



We make the difference

At Thomas-Krenn, you not only receive high-quality server hardware. You also benefit from perfect all-round support - from professional advice in advance, to implementation and installation services from our presales department, through to our support services. We are always there for you.

- Everything from a single source
- Personal advice, also on site
- Presales consulting
- Co-managed services as implementation support
- Special solutions for special requirements
- 24/7 service and support on request
- Pre-installation
- Customized hardware branding



Learn more at
[thomas-krenn.com/
usp_en](https://thomas-krenn.com/usp_en)



We are always there for our customers and want to pass on our experience and knowledge to them. This desire to always offer our customers an optimum solution for their needs has led to the creation of our in-house Thomas-Krenn-Wiki.

 **wiki**

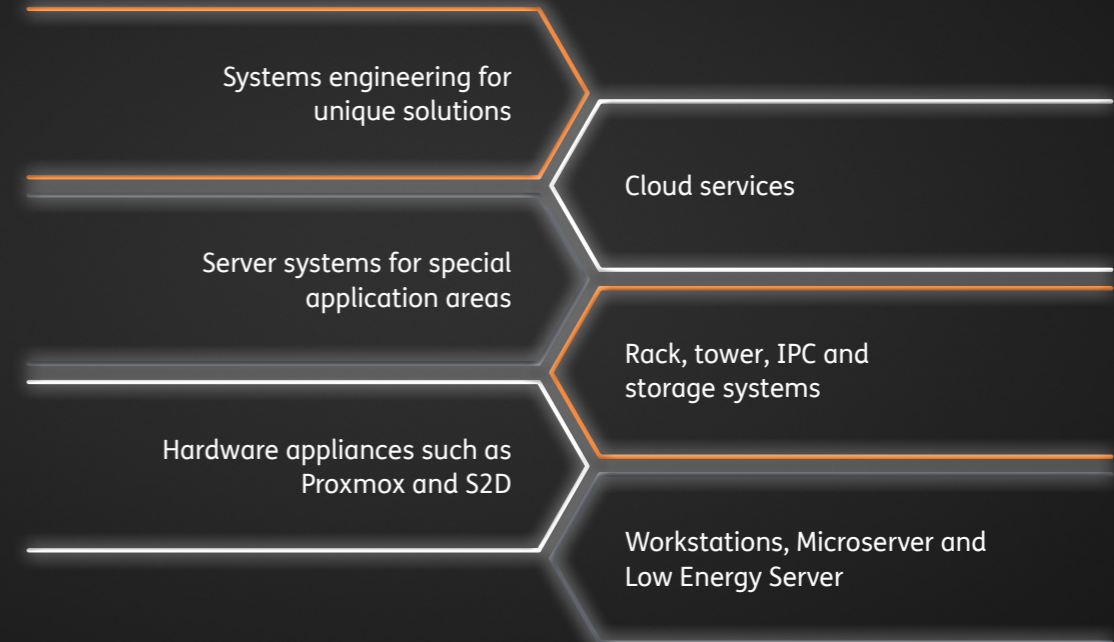


Find out more at
[thomas-krenn.com/
ub-wiki-en](https://thomas-krenn.com/ub-wiki-en)

Our portfolio



Learn more at
[thomas-krenn.com/
portfolio_en](https://thomas-krenn.com/portfolio_en)



Quality & environmental management

Thomas-Krenn systems stand for the highest quality - thanks to comprehensive testing of all server components in our own laboratory and continuous optimization of our quality management (ISO-certified).

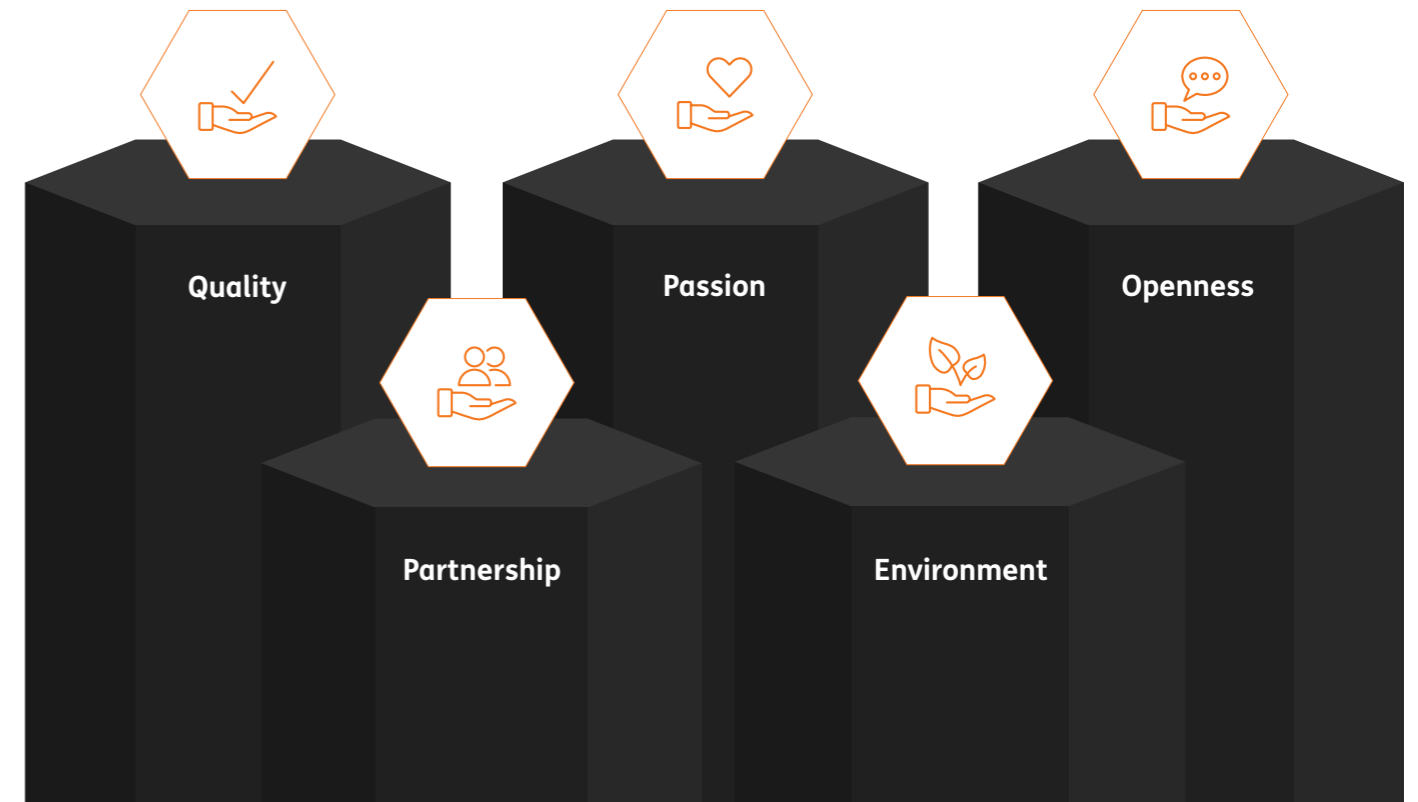
We are also committed to environmental protection within the company and are ISO-certified in environmental management.

We also make no compromises when it comes to information security: Our responsibility for cybersecurity and data protection is certified by DIN EN ISO/IEC 27001:2022.



Our values

From garage to market leader - this is not just a story about success, but also about steady growth. A strong foundation of fundamental values is essential to keep pace with the development of the company's size and to scale sensibly. Thomas-Krenn.AG builds on five core values that keep the company on course at every step of our journey.



Quality assurance

Highest quality through optimal conditions

- **Production in a specialized ESD safety area:** Ensuring a shielded production environment through strict controls and specialized equipment.
- **Strict ESD protection measures for employees:** All team members are equipped with high-quality ESD shoes and wristbands to prevent electrostatic discharge.
- **Mandatory ESD test procedures:** Systematic & regular performance of ESD tests to ensure compliance with the highest safety standards.
- **Continuous renewal of the ESD protective layer:** Regular updating of the ESD safety layer in the production area to ensure optimum protection conditions at all times.
- **Regulated humidity for maximum product quality:** Optimization of the humidity in the production area to create ideal conditions for production.
- **Sufficiently dimensioned work areas for comprehensive quality checks:** Generously dimensioned test areas allow each product to be carefully checked to meet the highest quality standards.



Sustainability

As in so many areas, sustainability is also an important topic at Thomas-Krenn. The path to greater sustainability is lined with many questions, especially in the IT world: How can an IT company function in a resource-saving manner? What can sustainable products look like? Unfortunately, there are no ecologically grown servers yet. Nevertheless, we want to play our part in responsible cooperation and are guided by the “three pillars of sustainability”: economy, ecology and social responsibility.



Learn more at thomas-krenn.com/sustainability



Systems Engineering

We created the Systems Engineering department for customers with very specific projects. From planning and prototyping to the production of the servers, we accompany you through every step of your project.

What do YOU need?

- Innovative hardware solutions
- Customized chassis and component design
- Branding, printing and coating
- Up-to-date image installation
- Extensive OEM/ODM services
- And much more!

Bernhard Seibold
Vice President
Product Management



Aaron Kopp
Team Leader
Systems Engineering

Custom Hardware

At Thomas-Krenn.AG, we focus on the individual requirements of our customers. Beyond our comprehensive range of standardized server and storage systems, we also provide our customers with special custom solutions via our Systems Engineering department. Depending on the requirements, we develop and implement server hardware that we tailor together for individual application scenarios.

From custom enclosures, individual I/O ports, rugged chassis for demanding environments or highly reliable systems for special mobility or usability requirements – we build solutions according to our customers' unique needs. We use our extensive industry expertise and years of experience to adapt and improve proven hardware for virtually any application.



**CUSTOM
HARDWARE**



Learn more at
[thomas-krenn.com/
custom_en](https://thomas-krenn.com/custom_en)

Unique design

This level of customizability is made possible by our state-of-the-art UV printer. This means you can put your very own stamp on your product. The best part is: The innovative UV LED direct printing technology is suitable for almost any surface. Not only can we give your hardware components a unique look, we can also print on everything from cardboard to plastic. Increase your recognition value, stand out from the crowd and create a real wow effect through customized products and packaging. We can fulfill your every wish, no matter how original!



Process



Facts & figures



Want to see all of Thomas-Krenn.AG's key figures at a glance? We could print them here, but they would soon be out of date. That is why we have collected all of the company's important facts and figures in our dashboard. This gives you a constant overview of all figures in real time.

Simply scan the QR code!



Learn more at
[thomas-krenn.com/
dashboard_en](https://thomas-krenn.com/dashboard_en)



Customer feedback

Our customers are our partners. Without their feedback, we would miss out on potential tips and optimization potential – after all, their complete satisfaction is our goal. That’s why we value their views about our performance. We regularly receive new reviews – publicly visible and completely transparent – via the eKomi portal. You can read a sample of these customer reviews here:



4,8 / 5
★★★★★



More reviews
[thomas-krenn.com/
ekomi](https://thomas-krenn.com/ekomi)



We received very professional support right from the start. Configuration was simple and straightforward; delivery was very fast. The company is also very easy to reach by phone. Thank you so much!



This is already the 3rd server supplied by Thomas-Krenn. All goods as advertised, very competent. Friendly support and customer service. Everything perfect. My company is always happy to work with you!



Everything went smoothly – from the order to advice and delivery. The server fully met our requirements. Delivery was very fast.



The advice, processing and quality of the goods were as advertised. Consultants are very customer-oriented and friendly. Delivery by UPS was extremely fast. We were completely satisfied and will order here again.



The advice before the purchase was very helpful. There was no feeling of wanting to do a quick deal and the necessary time was taken. The device was delivered quickly and meets my complete satisfaction.



Very professional product presentation with serial number-related link to software, drivers and help. Fast delivery. Good packaging. I don't know how it could be done any better. Would gladly shop here again.



EXTRA Computer GmbH

– Your partner for business and industry IT

EXTRA Computer GmbH, a subsidiary of Thomas-Krenn.AG, has been developing, producing and supplying reliable business IT systems and robust industrial IT solutions for companies under its own brands exone®, Calmo® and Pokini since 1989. With the highest quality standards and a passion for every detail, IT products are created at the Giengen an der Brenz site that impress with their flexibility, reliability and individuality. As one of the few PC manufacturers with production in Germany, EXTRA Computer places particular emphasis on quality, supported by a competent team of 180 employees who work daily for the success of its customers. Thanks to the close cooperation with Thomas-Krenn.AG, customers of both companies benefit from an expanded product portfolio and customized IT solutions made in Germany.

Christian Herzog
Chief Executive Officer



Find more at
[extracomputer.de/
unternehmen](http://extracomputer.de/unternehmen)



Our partner network

Partnership is a core value at Thomas-Krenn. Whether with customers, other IT companies or service providers – we maintain a cooperative partnership and communicate openly and honestly at eye level. As one of our core corporate values, partnership is an indispensable pillar of our company policy.

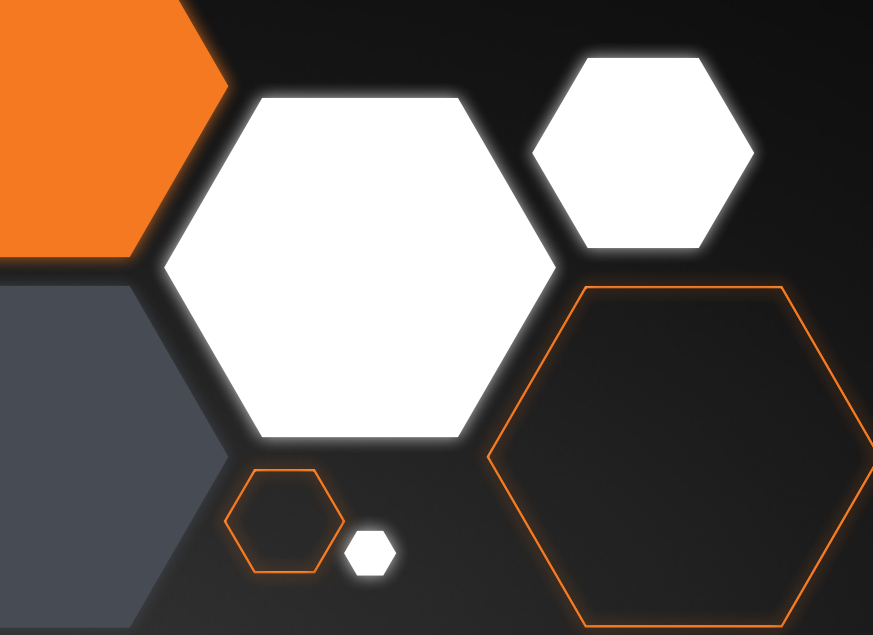
- Extra services
- Special partner products
- Cooperations with various manufacturers
- Regular employee training
- Always up-to-date on the latest technologies and products

Partnerships with global market leaders such as Microsoft, VMware by Broadcom, NVIDIA and AMD, as well as our commitment to the open source scene, ensure that our product lines are always up-to-date and compatible with all major operating systems and software stacks.



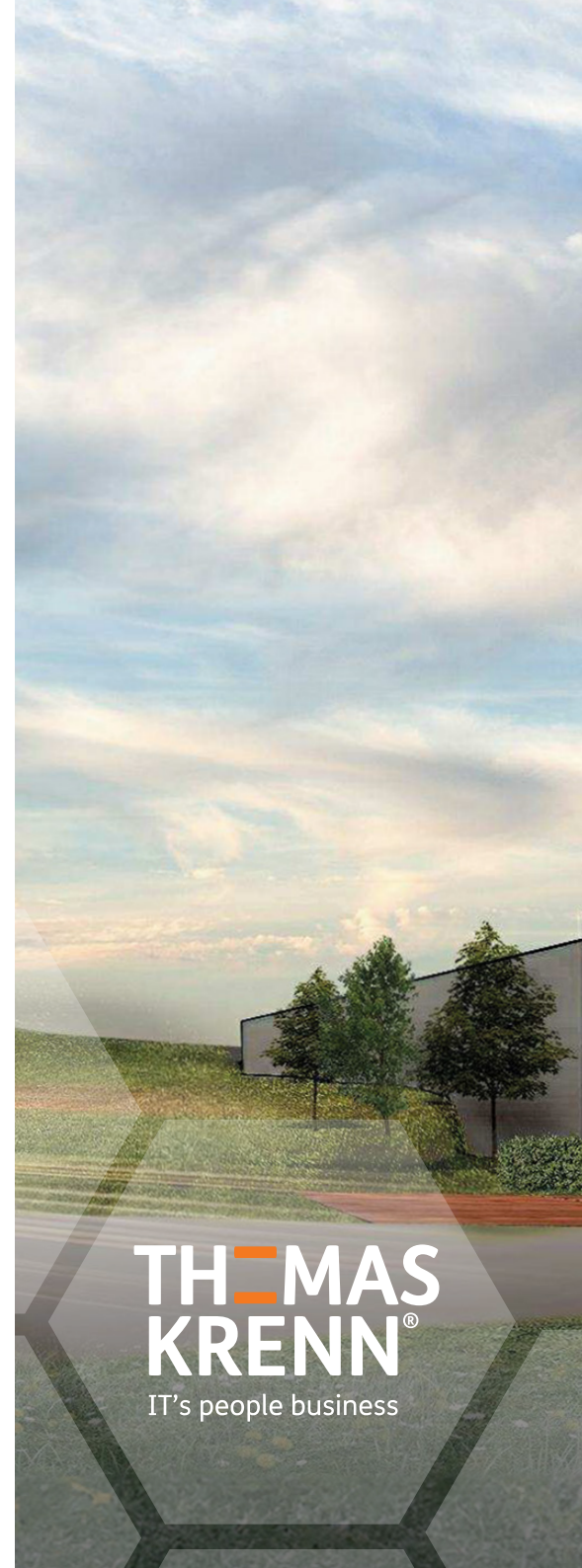
Learn more at
[thomas-krenn.com/
 partner_en](https://thomas-krenn.com/partner_en)





Thomas-Krenn.AG
Speltenbach-Steinäcker 1
D-94078 Freyung

Telefon: +49 8551 9150 0
E-Mail: info@thomas-krenn.com
thomas-krenn.com



**THOMAS
KRENN®**

IT's people business